



How to Register

As a member of Blue Cross and Blue Shield of Illinois, your <u>Blue Access for</u> <u>Members</u>SM account puts important health plan information at your fingertips.

Set up your BAM account to:

- Find a doctor or hospital in-network
- Check claim status and history
- Share your update preference (email or SMS text messages)
- Review billing and payment history
- Read helpful tips and wellness articles
- Connect with a Customer Advocate

To get started, you'll need:

- A valid personal email address to confirm your registration
- The member ID number on your ID card

To <u>register</u> for BAM, follow these simple steps:

- 1. Go to the Log In page. Choose Create an Account.
- 2. Review the Terms of Use. If you agree to the terms detailed, click I Accept.
- 3. On the next page, enter your name, date of birth, and the member ID number on your BCBSIL member ID card.
- 4. On the following page, enter your personal email address and set up your username and password.

- Your username must be at least eight characters and include only letters and numbers.
- Your password must have at least eight characters and include an uppercase and lowercase letter, a number and special character.
- 5. Once you've completed this section, click Create Login to go to the Email Confirmation page. Look for an email confirming your new account and click Verify.
- 6. Once you receive your confirmation, you'll be asked to return to the login page to sign in using your new username and password.

<u>Register</u> today so you can have easy access to your benefits, all in one place.

If you prefer, you can use the <u>BCBSIL App</u> to register. The BCBSIL App makes it easy to access BAM on the go. With it, you can make the most of your benefits — anytime, anywhere.